

Privacy Policy

1. Information we gather

The following information is gathered from our website visitors:

ALL REGISTERED USERS

When you register, we will collect:

- Your full name
- Your email address
- One or more telephone contact numbers

REGISTERED HOSTS

For each property you can offer, we will also collect:

- Postcode
- The number of people the property can accommodate
- Whether pets are allowed
- Additional comments at your discretion*

* These comments will be viewable to all visitors on the site when searching for properties, so we would recommend that you do not put personal information in this area.

2. How we use the information we gather

Personal information is only used to:

- provide a means for registered Hosts to contact Guests who have expressed interest in their specific property
- provide a list of available properties to Guests searching for accommodation.

None of the information collected on this site is used for marketing or promotional purposes. We will not sell or distribute your information to any third party.

Guests' and Hosts' personal information may be made available to non-profit charitable organizations and relief agencies in the future, if they are able to offer superior services. In the event of this occurrence, we will provide advance warning to all registered users, and an option to remove personal information prior to transfer of your data.

3. The people that are given access to this information

Your personal information is accessible by the site administrators of Bushfire Housing for maintaining data integrity and assuring the quality of information on the site.

HOSTS

Available properties will appear in search results for all visitors to the site. This information will include the property postcode and any comments you have written. It will NOT reveal the property address or any personal information. Your name, email address and phone number are protected at all times.

If a guest registers interest in your property, you will receive a notification with a contact email address and phone number. You may act upon this notification to directly contact the person who has registered an interest in your property. Bushfire Housing will never directly supply your contact information to guests.

GUESTS

When you register your interest in a specific property, the owner of that property will receive a notification via email and/or SMS. This notification will include your name, email address and contact phone number so that they can contact you directly.

4. The security measures we have in place to protect your personal information

To safeguard your personal information, all data is stored securely in a password-protected database.

5. Our use of cookies

Our website makes use of cookies which are small digital files that are stored in your web browser that enable us to track your return visits to our website.

Your browser settings may allow you to block these cookies, but we recommend you have them enabled to help us personalize your experience of our website.

6. Personal information

If at any time you want to know exactly what personal information we hold about you, you are welcome to access your record by e-mailing us at privacy@bushfirehousing.org. Our file of your information will be made available to you as soon as possible.

If at any time you wish to change personal information that is inaccurate or out of date, please contact us by e-mailing us at privacy@bushfirehousing.org and we will amend this record. If you wish to have your personal information deleted, please let us know in the same manner as referred to above and we will take all reasonable steps to delete it unless we need to keep it for legal reasons.

If Bushfire Housing becomes aware of any ongoing concerns or problems with pages on our website, we will take these issues seriously and work to address these concerns. If you have any further queries relating to our Privacy Policy, or you have a problem or complaint, please contact us at privacy@bushfirehousing.org.